

EYRES MONSELL COMMUNITY MEETING

MONDAY, 2 SEPTEMBER 2019

Eyres Monsell Community Centre, Hillsborough Road, Leicester, LE2 9PQ

Present: Councillor Pantling
Councillor Pickering (Chair)

NO	<u>ITEM</u>	<u>ACTION REQUESTED AT MEETING</u>
19.	INTRODUCTIONS AND WELCOME	<p>Cllr Pantling Chair for the meeting introduced those present.</p> <p>There were no declarations of interest made.</p>
20.	APOLOGIES FOR ABSENCE	<p>There were no apologies received.</p>
21.	ACTION LOG OF PREVIOUS MEETING	<p>The Action Log of the previous meeting held on 4 March 2019 was agreed as correct.</p>
22.	WARD COUNCILLOR'S FEEDBACK AND UPDATES	<p>Ward Councillors were invited to feedback on ward issues and activities:</p> <ul style="list-style-type: none">• Music for Rolleston School with the area music teacher had been arranged.• Breakfast clubs held on Tuesdays and Thursdays over the school holidays had been really successful, with a lot of families in need attending.• MPs had been written to regarding the tv licences for over 75s. It was hoped to have someone in attendance to talk about pension credits, as approximately £32million was not applied for every year. If people qualified for pension credits tv licences are free.• Twice a month Councillors' surgeries were held at the community centre, and on the 2nd Saturday of each month at Pork Pie Library.• The Post Office was burgled at the Exchange and the safe towards the end of June. The Post Office was due to reopen, but the building was then burnt down and demolished. Councillors were trying to meet with the pharmacy to have a temporary post office service in the Doctor's surgery. The post office would be rebuilt in the Exchange during Phase 2. It was know the elderly found it difficult to get to alternative post offices.

		<p>Councillors offered lifts for residents who found it difficult to get to the post office.</p> <ul style="list-style-type: none"> • Eyres Monsell Volunteers Awards would be held on Friday 4th October, 6.30pm, Eyres Monsell Club and would be 60s themed. Invitations would be going out over the next week – music, food and some trips were planned. • Christmas Event at Eyres Monsell Community Centre, 7th December – Santa had been booked and was open to people in the community. The youth club would run a Christmas café held that day from 3.00 – 7.00pm. Leaflets would be circulated in the community.
23.	<p>EYRES MONSELL TRAFFIC AND HIGHWAYS - PLANNING AND UPDATES</p>	<p>Councillors agreed to change the running order of the agenda.</p> <p>Martin Fletcher, City Highways Director was present and gave the following information:</p> <ul style="list-style-type: none"> • The 20mph zone was in place, and its aim was to reduce speeds. After-surveys would be undertaken of the roads, and further measures may be installed as needed. It was noted there were people that would continue to speed and not abide by the law. • In last few weeks work had been undertaken round Rolleston and Eyres Monsell primary schools – bollards and wheelchair access on frontages. • Keep clear markings outside Rolleston and Holy Cross schools were enforceable by camera car. • The next tranche of Traffic Regulation Orders would include Eyres Monsell Primary and Samworth Academy. • November / December three laybys would be constructed as part of the annual programme of layby improvements. Ibsley Way, Monmouth Drive and Whitteney Drive North. • Access to Sturdee Road from Saffron Lane was discussed. The Council has drawn up an outline scheme to install a mini-roundabout and widening of the junction approach. Officers are investigating with British Telecom the feasibility and costs of diverting cables. The overall estimated cost for a scheme is in the order of £300k. Officers were looking to submit a bid for funding from the capital programme budget for funding. Further traffic surveys would also be undertaken to understand

rat running, as it may have an adverse effect by making the route a more attractive rat run.

- IT was not feasible to signalise the Glenhills Way junctions with Sturdee Road and Pasley Road without dualling Glenhills Way. This is because the signals would require additional stacking capacity to maintain traffic flow. The cost of such a scheme would be several £ millions.
- Parked cars were affecting a bus stop on Sturdee Road. The Traffic Team were looking to see if there were any enforcement issues.

Residents complained about vehicles parking on the grass when wet, which created rivets that people fell over when dried out. It was responded that people parking on grass verges could be regulated and enforced, but noted that if vehicle owners lived on the estate, they had nowhere else to park. Residents reported one of the vehicles was a skip lorry that should be parked in the operator's yard. It was stated that parking outside of a house was dependent on the weight of a vehicle.

Residents also drew attention to pavement parking, whereby people had to go into the road to pass. Officers said the council could enforce where cars were parked on double yellow line and single yellow line from road to premises borders. If no lines were in place, the police could enforce where there was an obstruction, but would only deal with serious issues. If there were persistent issues, residents could contact the council to request yellow lines be installed which could then be enforced. Other measures could include installing bollards. Any problems could be fed back to Councillors.

Residents reported that the 20mph had made no difference to speeding cars and vans. The Police responded that there were some people who would not be stopped no matter how many traffic calming measures could be put in. Officers said the 20mph had been put in place to try and reduce average speeds and reduce the risk of accidents to children, cyclists, and people walking. The meeting was informed about a community speed watch exercise, where residents in the community are trained to use a speed gun, and to try to educate people to be better citizens. It was reported that speed watch was proving successful and something to consider.

		<p>Residents reported faded yellow lines. It was noted that even if lines had faded they were still enforceable. Residents were encouraged to use the Love Leicester App to report faded lines and parking issues.</p>
<p>24.</p>	<p>UPCOMING EYRES MONSELL EVENTS AND ACTIVITIES</p>	<ul style="list-style-type: none"> • Leicester City Community Football – Matt Bray, LCFC <p>Leicester City in the Community is an independent charity which aimed to deliver programmes in the communities of Leicester, including projects around health and fitness, working with young and older people. The charity has 40 full time staff based at King Power Stadium, and had developed hubs in the community. The charity was looking to start programmes in the Eyres Monsell Area. A copy of the leaflet with contact details is attached for information.</p> <p>One project, 'Kicks', was aimed at teenagers to keep them off the streets, and sessions would be held on the ball court, week commencing 9th September. The police and fire service would also attend to deliver educational messages.</p> <p>Another programme 'Now and Forever' was aimed at the over 60s, asking them to share memories of Leicester City Football.</p> <p>Community Centre Officers requested posters to advertise the events. Residents were encouraged to contact the charity with further ideas for programmes that could be developed in the Ward. Councillors said working with the 8-12 years age groups was good as they were often a forgotten age group.</p> <ul style="list-style-type: none"> • Hillsborough Park Development <p>It had been noted previously that the park had no play equipment or activities for the under-fives age group, and that a better play area was needed. Residents remarked that anything placed on the park was wrecked by vandals and ruined it for the many. Councillors said all had a responsibility to promote respect. It was noted that the Parkour area was no longer used and should be removed. To brighten up the area, Councillors suggested using artists as in the city centre to brighten up the area and promote positivity in the estate.</p>

<p>25.</p>	<p>HOUSING UPDATES AND INFORMATION</p>	<p>Ian Craig, Service Manager for repairs and maintenance provided the following information:</p> <ul style="list-style-type: none"> • Voids (empty properties) figures included Saffron, and there were currently 25 empty properties. On average it took 58 days to get a void property back into use. • Residents asked if there was a policy on age for bungalows, as a lot of them were being let to young people, some of whom had problems that were spoiling the quality of life for older people and causing angst in each complex. The meeting was informed that over the years there had been different policies, and that by listening to residents and through elected members the policy could be changed. Councillor Pantling noted there had been a policy change, but an age limit needed to be put on it citywide. It had been noticed that Eyres Monsell had a big problem, and that Councillors had been talking to social care to ensure care packages were in place and were meeting with various agencies to have a more joined up approach to caring for people in the community with problems, for example, mental health. • It was stated that from a council perspective, anti-social behaviour (ASB) was not acceptable, and it was important that issues were reported to enable the Housing Department to take action. Councillors were concerned about ASB on the estate connected to housing, and were trying to organise a meeting with police, housing and the Crime Reduction and Anti-Social Behaviour Unit (CRASBu). • Right-to-Buy had had an effect on housing stock, and the council was bidding for money to buy properties back. • If people were adequately housed, they would not be able to move to another empty property, as people on the waiting list had priority. • If there were any specific repairs residents required, they were advised to speak to the officer following the meeting.
<p>26.</p>	<p>NEIGHBOURHOOD POLICING UPDATE</p>	<p>PC Ian Lee was present and updated the meeting with the following:</p> <ul style="list-style-type: none"> • He asked that information on vulnerable tenants on the estate be emailed to him. He added that

		<p>there was an issue for vulnerable people on the estate of ‘cuckooing’ whereby others moved into a vulnerable person’s property and took advantage of them. Members noted there was a system in the County where Housing, CRASBu and the Police used Sentinel to share information, but was not currently used in the city. A meeting would be held with the Council, Police and CRASBu to discuss joined up thinking in the area.</p> <ul style="list-style-type: none"> • Over the past few months over £6,000 worth of drugs, and also weapons had been taken off the streets. • Residents noted there were not enough police, and that there had been a 30-40% cut in police over the years. There were seven PCs at Keyham Lane covering part of Leicester, Leicestershire and Rutland areas – Eyres Monsell had a 2% coverage. • It was noted the police were facing an uphill battle and there was little respect from some parents and children for the police on the estate which was very frustrating for the police. • Residents raised the issue of motorbikes on the park. The Police could issue a Section 59 warning which would allow the police to confiscate the vehicle if caught a second time within a year. The police though had a no pursuit policy as some drivers had no protective equipment and clothing when riding the motorbikes.
27.	CITY WARDEN UPDATE	<p>Noel Cazley, City Warden, circulated a leaflet (attached for information). The following was also noted:</p> <ul style="list-style-type: none"> • Areas covered were Aylestone, Eyres Monsell and Saffron, and City Wardens dealt with environmental issues. • The more complaints received about an issue made it easier to approach managers to use resources to target enforcement. • Around Eyres Monsell there were not many issues apart from fly tips on local authority properties, mainly van and man picking up and offloading items from households. There had been a change to householder’s duty of care. Individuals have to do checks on waste collectors, and if fly tipped rubbish can be linked to a householder, the householder will be fined. One reason council tax is increased was because of costs of clearing fly tipping.

		<ul style="list-style-type: none"> • It was noted the Council offered a free collection service for bulky waste of up to five items, and could be used every two months, and was bookable through the Council's website, or telephone number found on orange bags. Household waste could also be taken to Freemans Common and Gypsum Close tips. • People could use the Love Leicester app to take a photo of an item, upload to the App and would include a GPS location for City Wardens to find. People could also visit any council building to report an issue. • City Wardens could also get involved with messy gardens, for example, vehicles, weeds, rubbish. One example was when a skip had to be used to remove asbestos. Under these circumstances, the landowner or tenant would be billed. • Issues could be reported anonymously, but updates would on job information would not be available. • There was a rapid response cleansing team that could be called upon to clean up areas.
28.	WARD COMMUNITY BUDGET SUMMARY	<p>A total of eight applications had been received to date. Of the application one had been supported at £750 and seven were under consideration.</p> <p>The total amount available at the beginning of the financial year was £18k. If all other applications were accepted at £3,950 there will be £13,300 remaining.</p> <p>Residents were told to think about funding applications they might want to put forward for the Ward. Councillors also made a commitment to the Eyres Monsell Volunteer Awards and the Eyres Monsell Christmas Party.</p> <p>It was noted that the Ward Community Engagement Officer could be contacted for support with the application process.</p>
29.	ANY OTHER URGENT BUSINESS	<ul style="list-style-type: none"> • Eyres Monsell Multicultural Show – Saturday 14th September. There would be an auction in the afternoon of the produce that people don't want to take home. Aidey Damon, Radio Leicester will take the auction with half of the proceeds going to the charity Rainbows. • Friday 27th September – 80th High Tea Birthday Party for Pork Pie Library. Tickets were £3 per

		person (family tickets £5). All money raised from the sale of tickets and raffle for the cake will go to the Macmillan Coffee Fund.
30.	DATES OF NEXT MEETINGS	26 November 2019 – 11.00am, Pork Pie Library 17 March 2019 – 6.00pm, Eyres Monsell Community Centre There being no further items of urgent business the meeting closed at 7.47pm.

Our Club

Leicester City Football Club are passionate and dedicated partners of ours, integral to our success. We couldn't do what we do without them and we are committed to working together to deliver the outcomes of this strategy and support the ongoing development of the Club. Together, we will:

- o Be a force for change
- o Support the development of 'Fans for the Future' and the overall fan experience
- o Deliver community benefit
- o Develop high quality facilities
- o Support local and national campaigns that utilise the 'LCFC' brand name
- o Gain national recognition for community impact
- o Support LCFC's Equality and Diversity strategy through inclusive practice
- o Increase brand awareness within community settings
- o Provide positive media stories that demonstrate the impact of LCFC on our local communities
- o Make a measurable difference
- o Develop, facilitate and manage network hubs that promote partnership working

Our Partners

Developing strong and supportive partnerships will be critical to the success of our strategy. We will strengthen our existing relationships, stimulate exciting new partnerships and act as a central facilitator through which partners can work together and share best practice.

Some partnerships will engage national organisations, whilst others will inspire local networks to come together. Ultimately, our aim is to empower all our partners to support the development of sustainable localised activity.

Our Educational Partners:

- o Early Years
- o Schools
- o Special schools
- o Alternative education
- o Colleges
- o Universities

Our Community Partners:

- o Local sporting charities & clubs
- o Cultural organisations
- o Faith groups
- o Community groups & networks
- o Voluntary & community settings
- o Vichai Srivaddhanaprabha Foundation

Our Development Partners:

- o Leicester City Football Club
- o Premier League
- o Premier League Charitable Fund
- o County Football Association
- o Local, regional & national funders
- o Cultural and Tourism attractions

Our Statutory Partners:

- o Youth offending teams & police constabularies
- o Health & wellbeing professionals
- o Local authorities
- o Leicestershire & Rutland Sport



LeicesterCity
in the Community

www.lcfc.com/fans-community

LCFC, Leicester City Football Club, King Power Stadium, Filbert Way, LE2 7FL
Tel: 0116 2915223. Registered charity in England and Wales (No. 1126526).

LeicesterCity
in the Community

STRATEGY 2019 - 2023

Engage, Inspire and Empower

Our Ethos

- o We continually strive to be inclusive in everything that we do
- o We believe in our participants and what they CAN achieve - not what they can't
- o We believe that LCiTC can positively contribute to reducing barriers to participation
- o We promote a 'can do' attitude throughout our work
- o We won't have a dedicated 'inclusion' strand as inclusive practice will run throughout our Education, Community and Health and Wellbeing themes
- o Inclusive practice will underpin our community hub model approach

Our Impact



"It is small changes that have huge benefits on you, I have lost nearly five stone since making the changes."

Participant, LCiTC Mens' Health Programme



"Meeting LCFC players has been fantastic. It was my dream to meet them as they're Premier League winners and an inspiration for all young footballers, myself included. They told me to 'never give up!'"

Marriam, LCiTC Kicks participant



"I started as a volunteer then participated in LCiTC's Leadership Academy. There, I became a mentor and now I'm a paid Community team member. They showed their faith in me, which improved my confidence and gave me a sense of pride. The kids don't care how I look or walk or that I can't use my left hand."

Patrick Cox, LCiTC Inclusion Coach



"After the first workshop it was easy to see the impact - a few of the boys came up to me to tell me how excited they were to be a part of LCFC's Enterprise Challenge and how engaging it was. The fact that LCFC wanted to work with them improved their confidence."

Teacher, LCiTC Partner School

Our Themes

No person in need will ever be turned away from LCiTC. Either directly or through our network of partners, we will ensure every person we engage with receives the support they need. We will focus on doing the things we do well, centred around three fundamental themes of Education, Community and Health and Wellbeing:

Education

Through targeted training and employability interventions - from mentoring through to training and support with job-readiness - we will help those who are not in employment, education or training to access opportunities, raise aspirations and enhance their employment and progression opportunities.

Child development & educational attainment is lower than the national average

29% of young people leave school with no formal qualifications

Youth unemployment across Leicestershire is higher than the national average

Community

Our community hub model will see us work with individuals, families and wider networks to take a holistic, person-centred approach to address challenges head-on. We will work with our partners to deliver interventions that equip people with the tools, confidence and support system to improve their lives.

1 in 4 residents live in the 10% most deprived areas in England

26,500 children are growing up in poverty in Leicestershire

Crime rates in Leicestershire are at an all time high

Health and Wellbeing

We will work with our multi-agency partners e.g. statutory or third sector organisations, to tackle the myriad health and wellbeing challenges across the county, including but not limited to obesity, heart disease and diabetes, ensuring they have the tools to lead healthy, happy lives.

37% of Year 6 pupils in Leicestershire are overweight or obese

Less than 30% of young people aged 14+ in Leicestershire participate in sport and physical activity once a week

Mental health issues are higher in Leicestershire than the national average

Our Strategy

Leicestershire is made up of vibrant, ambitious and resilient communities. It has long been a progressive model of multiculturalism, its civic identity enriched by its diversity. We are proud to be from here; we exist to support our communities and the people within them. Despite this immense spirit, the county is faced with unprecedented social challenges. This strategy outlines how we are going to help people to overcome them over the next four years and beyond.

Leicester City in the Community (LCiC) is an independent, registered charity governed by a board of trustees. Our first job is to listen and understand. 26,500 children in Leicester are living in poverty, 40% of 1-year-olds are overweight or obese. Educational attainment falls well below the national average across the county. Anti-social behaviour and knife crime are at record levels. These issues are deep-rooted and acute. We need to understand the causes before we can address the problems.

We know that a one-size-fits-all approach will not work. Our communities are large and varied – challenges most pertinent to inner-city Leicester may not be the same as those in rural Sileby. Our approach will be to respond to all communities needs on a local level. We will form community hubs within each district of the county, establishing a permanent presence and delivering targeted interventions to provide support to those who need it most. We have no pre-determined view as to what this support will entail – we will consult, listen, collaborate, deliver and learn. Each community – and each person – will need different things from us and we will adapt to provide the right support for every respective community hub.

We cannot do this alone nor do we want to do this alone. We will add value and capacity. We will enhance rather than duplicate. We will work in partnership with the incredible array of community organisations across the county, building local stakeholder networks at each community hub to ensure our work is joined-up, embedded and delivers best practice.

The plan is driven by our core values of **Engage, Inspire and Empower**, which we embed through **Togetherness, Respect and Pride**. There is a home for everyone at Leicester City in the Community – inclusive practice underpins all of our work.

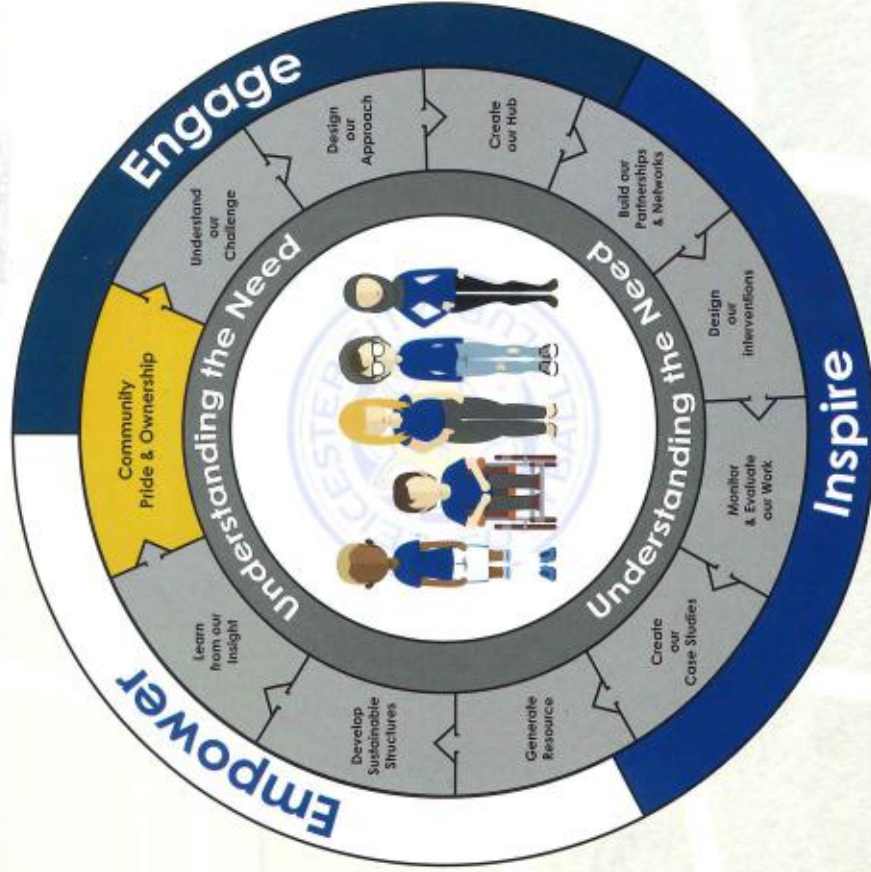
Success is about long-term, sustainable impact. Needs will change, new challenges will emerge. We will develop the systems, relationships and expertise to help people, change lives and transform communities. We look forward to embarking on this journey with you.

Our Approach

Our diverse communities have different needs and aspirations and as such require bespoke and tailored support. Using insight generated by us and our partners, we will establish a county-wide network of community hubs. Each of our community hubs will be situated at the heart of the locality they serve and deliver programmes and interventions specifically designed to address local challenges, ensuring every community is supported in realising their potential.

Within each community hub our development teams will provide a consistent, identifiable and long-term presence, working with core individuals and groups to develop dynamic local networks. This system will play a vital role in designing the support that we offer. All LCiC and LCFC staff – including players – will continue to have a hands-on role as part of our #GiveBack commitment, wherein we volunteer to support local causes, from litter picking through to animal rescue.

Our aim is to ensure that each of our community hubs becomes sustainable beyond this strategy period and therefore embedded within – and owned by – our communities. This will enable them to grow organically and for us to develop new community hubs throughout the county. As with all our work, the community hubs will be developed and maintained through a values-based approach: **Engage, Inspire, Empower, through Togetherness, Respect and Pride**.



Our Model

Community Hubs

Create a minimum of **8 community hubs** across Leicestershire

Develop **targeted, localised interventions** in each hub

Adapt a **person-centred approach**

Build genuine **local ownership**

Invest **more than £6m**

Long-term focus to **create sustainable programmes** in each community hub

Hubs will be **embedded within the community**

Reduce **obesity**

Build resilience to **improve wellbeing**

Increase **levels of participation in physical activity**

Deliver tailored interventions to **promote healthy lifestyles**

Reduce **levels of social isolation**

Health and Wellbeing

Community

Break down socio-demographic barriers to **provide equal opportunities**

Enhance relationships between **young people and the police**

Promote **community integration to stimulate local pride**

Engage with young people to provide **positive alternatives to crime and anti-social behaviour**

Education

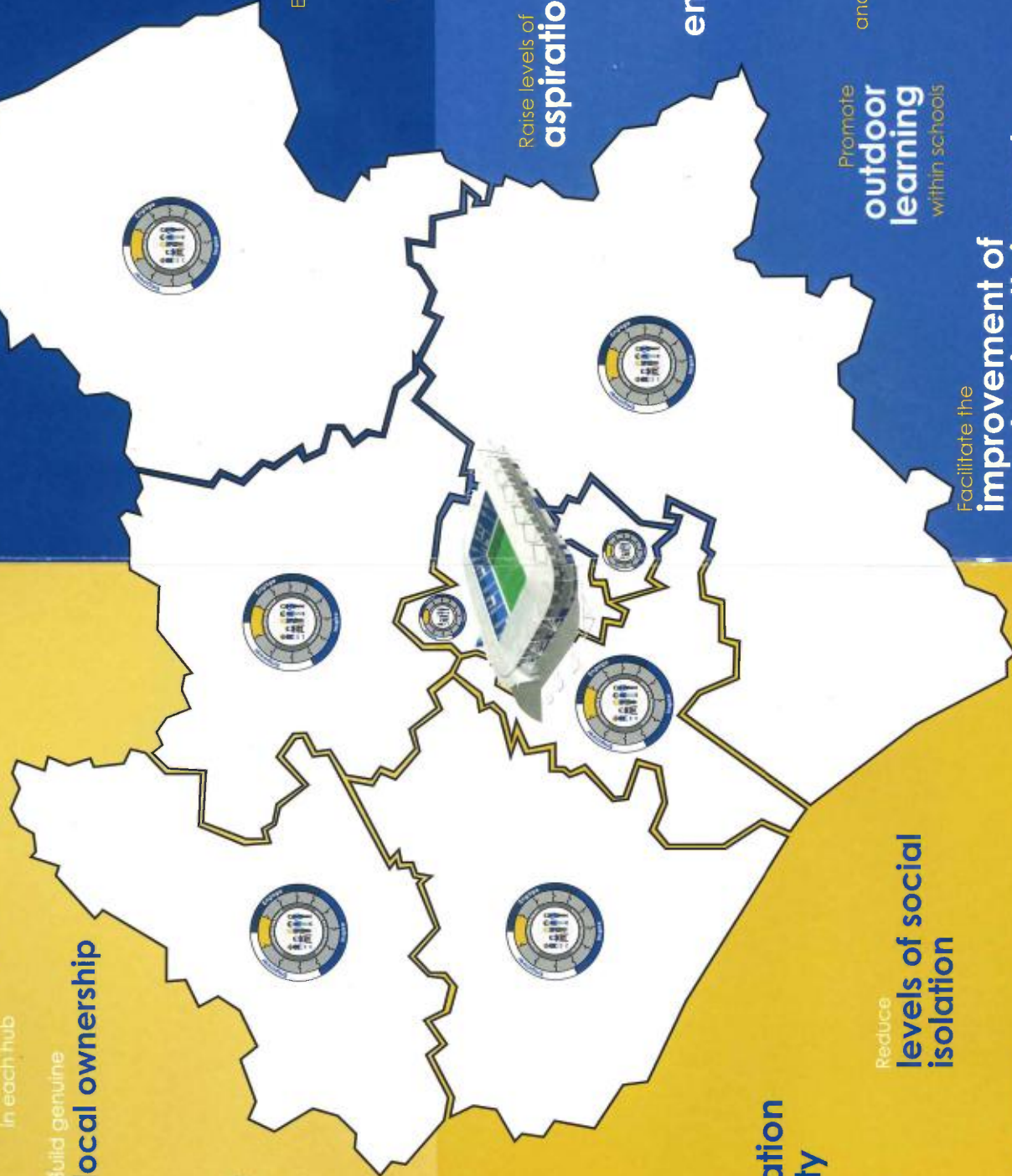
Raise levels of **aspiration**

Increase **engagement in physical activity**

Develop **employability skills and confidence** within young people and adults

Support young people who are **experiencing care** and also those leaving the care system

Support the development of **children and young people** in primary, secondary, special schools and alternative provisions



Promote **outdoor learning** within schools

Facilitate the **improvement of academic attainment and attendance**

CITY WARDEN SERVICE

Minute Item 27



NOEL CAZLEY

Email: city.warden@leicester.gov.uk
Website: www.leicester.gov.uk
www.leicester.gov.uk/myaccount

Facebook: Leicester City Wardens
Twitter: City Wardens

City Wardens,
Phoenix House
1 King Street
Leicester,
LE1 6RN

These are the main issues that the City Wardens can help with:

- Educating the public and raising awareness of environmental crimes

ENFORCEMENT ISSUES:

- Littering
- Dog fouling & Dog Control Orders
 - Bins on the street (domestic and commercial)
- Free distribution of printed material
 - Fly posting
 - Small scale fly tipping
 - Graffiti
- Vehicles for sale on the road
- Repairing vehicles on the road
- Failure to produce waste transfer documents
 - Street litter control notices
 - Skips & Scaffolding
 - Spitting
- Rubbish on private land

EYRES MONSELL WARD



Leicester
City Council

Fly-tipping is a crime



If you give your waste to someone make sure they have a licence. It is your legal responsibility to make sure they dispose of it correctly.

You could face prosecution and a fine of up to £5,000 if your waste ends up being fly-tipped.



Fly-tipping causes a lot of problems. It:

- Costs tax payers and landowners to clear it up.
- Threatens humans and wildlife and damages our environment.
- Spoils our enjoyment of our towns and countryside.

Suspect - if in doubt don't let anyone take your waste, you could be fined if it's fly-tipped.

Check for their waste carrier registration number and note down the number plate of the vehicle.

Refuse cold callers – always carry out your own research.

Ask questions about what is going to happen to your waste.

Paperwork - make sure you get a receipt.

www.lesswaste.org.uk/flytipping





LOVE OUR APP

With our new app you'll be able to let us know about any environmental problems and also access a wealth of council information from your smartphone or tablet.

How does it work?

- 1.Download it** - Our free app is available for Android, Windows, Blackberry and iPhones. Simply visit your app store and search for Love Leicester.
- 2.Spot it** - Whether it's graffiti, litter, fly-tipping, dog fouling or another environmental problem, you can let us know about it.
- 3.Report it** - Take a picture of the problem and upload it using the app. You can tag the location and include other details so we can fix the issue quickly.
- 4.Fix it** - When you submit your report the details and picture will be sent to the right team who can fix the problem. They'll also be able to post a picture of what they've done.

As well as reporting problems, you can tell us what you like about Leicester. You can also find event listings, details of your nearest leisure centre, current consultations and easily get to our mobile friendly website for information on all council services.

The app is part of the Love Clean Streets network which is used by many councils. This means you can use it anywhere to report problems in other cities as well as Leicester, and the app will route your report to the right council.

It replaces the old One Clean Leicester app so if you already have this on your phone you'll need to uninstall it and download our new Love Leicester app.

CITY WARDEN SERVICE UPDATE

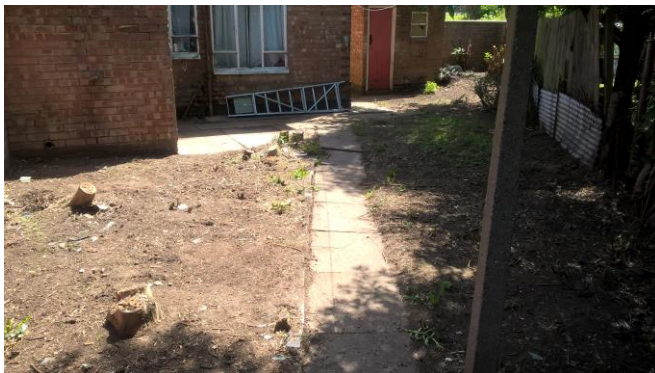
We served an Community Protection Notice on this property and carried out works in default.



At a few weeks on site we had removed half a skip full of Asbestos and several tonnes of waste.



After photographs of site....



If you have any issues that you would like to report then please speak to the City Wardens or contact the service on www.leicester.gov.uk/myaccount

